

# Sharing of conference: Roles of Social Workers in Community Mental Health Services

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CHOW TSZ MAN

SOCIAL WORKER

THE MENTAL HEALTH ASSOCIATION OF HONG KONG



# Related symposium and plenary sessions

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- Putting the 'social' back into mental health social work

Jerry Tew – University of Birmingham

- What do people with mental health needs value in their social worker?

Mark Wilberforce – University of York

- Family violence service enhancement in acute and community mental health

Melissa Petrakis – Family Violence Service Enhancement Planning Group, Monash University

- Whole system mental health in York: Developing the therapeutic wealth of the community

Steve Wright – Tee, Esk & Wear Valleys NHS Foundation Trust

# Why community mental health services

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Longitudinal study shows that psychiatric disorders were associated with life impairment, worse developmental histories, and early-life brain function. Therefore, it is challenging to find causes, consequences, biomarkers, and treatments with specificity to individual mental disorders. (Caspi et al, 2014)

# Why community mental health services

Lifetime experience	Prevalence among those with psychosis (%)	Prevalence among those with no disorder (%)
Sexual abuse	34.5	1.8
Being bullied	46.4	14.6
Violence in the home	38.1	4.1
Running away from home	34.5	2.8

Bebbington et al, 2004

# Why community mental health services

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Family dynamics	Genetic risk	Diagnosed with schizophrenia in later life (%)
Healthy	Low	0
	High	1.5
Dysfunctional	Low	5
	High	13

Tienari et al, 2004

# What factors constraining mental health social work in asserting its uniqueness

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- Managerialism trends in public administration
- 'Genericism' reducing social work's status
- Hidden from view. Operating in limited space
- Distorted media portrayal
- Role ambiguity

# What is Mental health social work?

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Mental health social work aims at putting service users at the centre of the profession's practice which no other professional grouping can claim a core defining principle based on giving service users a voice.

(Nathan and Webber, 2010)

# How social worker think about mental illness?

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- Unease not disease

Disease = biological takeover

Unease = active discomfort with oneself and/ or with one's world

- Mental distress = unease and powerless to resolve the issues. A expression of an unsolved 'problem of living'
- whole life



# What matter most in recovery?

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- ✗ No correlation between medical treatments and recovery rates
- ✓ Strong correlation with employment rates
- ✓ Social acceptance/ capability to access social opportunities

# How to develop community mental health services

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- Control, citizenship and connectedness are common themes underpinning all strength-based work
- draws on personalization and co-production, working in partnership to develop co-designed solutions which prevent harm and abuse, reduce obstacle and discrimination, restore and support family relationships
- starts with a different conversation

# How to develop community mental health services

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- Enable new forms of conservations and connections between individuals, families and communities which build or sustain capabilities and forms of capital
- capabilities is a range of valued choices and opportunities with one's social context that offer the possibility of a life worth living

# How to develop community mental health services

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Use a capabilities framework to understand person in their social context and identify what strengths they exist and where these may be built up

Different forms of capital :

- Economic capital
- Social capital
- Relationship capital
- Identity capital
- Personal capital

# How to develop community mental health services

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## Economic capital

- enable to reclaim economic power both as a productive citizen and as a consumer
- targeted use of personal budgets can promote recovery

# How to develop community mental health services

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## Social capital

- bonding and bridging
- potential social networks where they feel they belong
- develop new forms of social capital and power together
- create opportunities for people with and without experiences of mental distress in the community

# How to develop community mental health services

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## Relationship capital

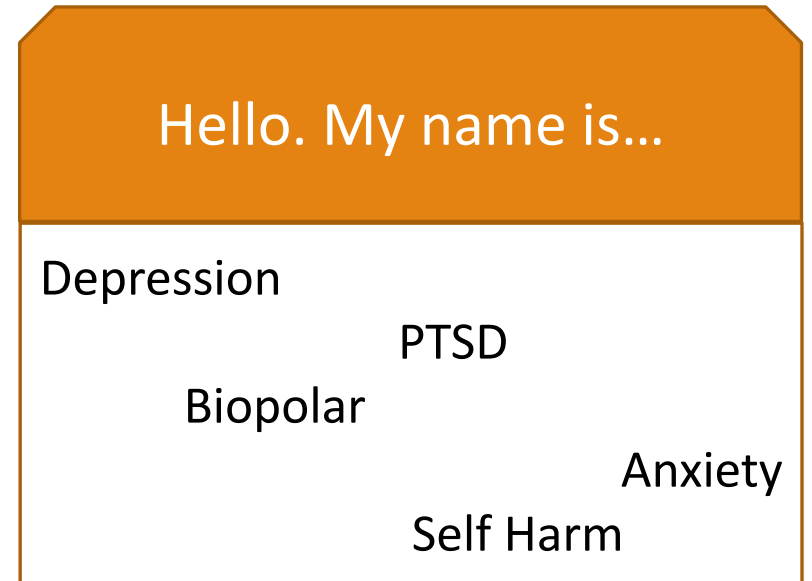
- potential and beneficial personal relationships, including family connections, friendships and peer supports
- not all relationship provide capital
- re-established relationship that are respectful, supportive and allow for mutuality

# How to develop community mental health services

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## Identity capital

- a valued agentic self-identity
- identify which aspects of self-identity may bring a sense of uncertain, threatened or in crisis and secure





# How to develop community mental health services

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## Personal capital

- internalization of problematic or constructive ways of seeing self and engaging with the wider world
- response pattern and coping strategies
- ways of surviving adverse life experiences

# Open Dialogue

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- Inclusive approach which involve family and friends in ongoing dialogue to understand and resolve unease and mental distress
- Focus on meaning and context
- Strong emphasis on social capital, employment and community engagement

open dialogue uk



# Implications to Hong Kong

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- Resuming the social context back to our work by drawing the attention of the public and co-operation from existing social resources
- Emphasis the voice of service users especially the adolescents
- Review the collaboration with the support network of the users
- Establish the role of mental health social worker